

PillarCare

The UK's award-winning homecare company



At PillarCare we have been helping people live as independently as possible in their own homes since 1999. We provide professional care services to those living with a broad range of health conditions, complex care needs and learning disabilities throughout London and the UK. We understand having care is a big step and we work with each individual to create affordable, flexible, responsive care.

Person-centred care

Knowing we are making a positive difference to people's lives drives all of us at PillarCare. We are committed to delivering the highest standards of care without losing a personal connection to those we care for.

Person-centred care means that we work with each individual, encouraging full participation in delivering the right care for you.

And unlike some other agencies, we stay in touch. Our friendly, experienced care managers are on call 24 hours a day, 365 days a year; always there for you when you need us.

For your protection

We all deserve to feel safe, especially at home. We place great importance in the security, confidentiality and reliability of our management team and care staff, and ensure we are all trained in data-protection prior to entering your home.

When selecting our carers, we employ an extensive pre-screening and interview process, which includes comprehensive reference checks and a criminal record check at enhanced disclosure level (DBS).

Many of our carers are also qualified nurses or medical staff, and all of them have at least 2 years' professional care experience prior to joining us.

Care packages

Live-in care

97% of people prefer to stay in their own home rather than a care home, and many don't know that they can do so, regardless of their healthcare needs, for the rest of their lives.

We witness every day how live-in care changes people's lives for the better, promoting the best possible quality of life and facilitating independence for the longest time possible, whilst also providing companionship and security for couples and individuals.

Hourly day care (6hrs minimum)

Whether you need help with your shopping, cooking or personal care, are convalescing after hospital or have specialist or complex care needs, we can provide a flexible day care package to suit you.

24-hour care

Our 24-hour care is for people who need around-the-clock waking care, including those with complex care needs or learning disabilities, for end-of-life (palliative) care, or following hospital discharge when there are specialist care requirements.

Integrated care

PillarCare operates differently to many other care providers; we work alongside your GP, consultants, hospital staff, and representatives to create a whole-person approach to the care we deliver for you.

Hourly night care

Based on 10 or 12 hours of care in your home through the night, night care is suitable for convalescence, complex care needs, those with learning disabilities or when a family member might need a break or respite.

"As a former health care provider myself, I cannot say enough about the high standard of service of PillarCare.

One always wants skilled, observant and efficient professionals, but as important are the compassion and sensitivity with which the care is delivered. We had all these components."

- Irene, service user's wife

